

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the day of 29<sup>th</sup> May 2018**

**In C.G.No: 301/ 2017-18/Nellore Circle**

*Present*

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

*Between*

Sri. Moizuddin Samdani,  
C/o. Mungarla Sundarram Reddy,  
Srihari Nagar,  
Mini Bye Pass Road  
Nellore.

Complainant

*AND*

1. Assistant Accounts Officer/ERO/Nellore Town II
2. Assistant Engineer/O/ Haranathapuram
3. Assistant Divisional Engineer/O/Nellore Town II
4. Divisional Engineer/O/Town *nellore I*

Respondents

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**ORDER**

1. Sri. Moizuddin Samdani resident of Srihari Nagar Mini Bye Pass Road, Nellore presented a complaint in person before this Forum and the same was registered as C.G. No.301/2017-18. The complainant in his complaint has informed that he is having a domestic service bearing No. 3321417161653 in Harinathapuram Section. The normal monthly bill will be around Rs.7,000/- to Rs.9,000/-. But during Sep'2017 he was surprised to receive a bill for Rs.27,883/-. Immediately he has contacted the Respondent No.2 and apprised the facts. On the advice of the Respondent he has paid Rs.500/- towards meter testing fees. The existing meter was replaced with new one. During the testing it was told that the meter was healthy. After replacement of the meter he has received two bills for Rs.7,403/- and Rs.6,532/-. So it is very clear that his normal

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**JESPACHED**

**DATE**

*11/6/18*

*ofc*

consumption is around Rs.7,000/-. Without any fault of him the officers have disconnected his service connection on 25.12.2017 i.e. on Christmas Day. In order to restore the supply he has paid Rs. 62,416/-. Finally he has requested to do justice.

2. The Respondent No.4 in his written submission has explained that following bills were issued to the complainant's service towards the consumption charges.

Bill Date	Bill Units	Amount (Rs)	Disconnection Date
18.08.2017	3191	27883.00	20.09.2017
16.09.2017	1061	8406.00	20.10.2017
15.10.2017	1473	12192.00	15.11.2017
13.11.2017	945	7403.00	14.12.2017
13.12.2017	852	6532.00	13.01.2018
	<b>Total</b>	<b>62,416.00</b>	

The complainant has not paid the demand notices issued. In the mean while the meter was tested on 01.11.2017 in the presence of the complainant and found satisfactory. Hence the complainant is liable to pay as per the notices issued. Since there was no response from the complainant the service was disconnected on 25.12.2017. The complainant has paid Rs.62,416/- on 26.12.2017 vide PR No. EO 9191302720178.

3. A personal hearing was conducted on 16.05.2018 at the office of the SE/O/Nellore the complainant not attended the hearing. All the four Respondents have attended to the hearing. The Respondents have informed that since a family function took place at the residence of the complainant during July'2017, the power consumption was more and also confirmed that during meter testing it was proved that the meter was healthy and hence the complainant is liable to pay the bill as per the demand notice.
4. Since the complainant has cleared all the dues and got his service reconnected on 26.12.2017 satisfying with the explanation and reasons for recording huge units during 08/2017, the complaint is disposed off in favour of the Respondents.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29<sup>th</sup> May 2018.

Sd/-                      Sd/-                      Sd/-                      Sd/-  
**Member (Finance)    Member (Technical)    Independent Member                      Chairperson**

**Forwarded By Orders**



**Secretary to the Forum**

**To  
The Complainant  
The Respondents**

**Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.**

**Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT,**

**Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.**

**Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, SingareniBhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.**

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